

# TERMS & CONDITIONS

1. The Clients will provide one 6-foot banquet table for the Consultant.
2. Google Maps Pin must be submitted for any event outside of Edmonton or on private property.
3. Any retainer received is non-refundable. The contract is non-transferable. See the cancellation policy above.
4. Parties entering into this contract are permanently bound to fulfill the obligations by this agreement unless both parties agree to cancel the agreement and its responsibilities.
5. In the event that the Happy Life Entertainment (HLE) DJ becomes unable to provide services due to complications beyond their control, a reputable replacement DJ shall be provided at no additional cost (no more than the original price agreed upon).
6. All information/details about the event must be entered onto the personalized planning page 30 days before the event's start date. This includes communication with all parties involved in the event. Happy Life has the right to refuse changes based on information received less than 30 days before the event to ensure quality & consistency.
7. HLE shall not be held liable for any action arising from or in connection with any individuals not directly affiliated with HLE. Furthermore, the party(s) contracting with HLE agree to assume full responsibility for any and all damage caused by themselves or their guests involving any HLE property.
8. HLE reserves the right to tear down gear & pack up immediately after the event or at another time if agreed upon at the signing of the contract.
9. If the DJ/Photo Booth/ Event timeline is changed by the client/weather/anything beyond HLE control, we reserve the right to stay with the original timeline and not start earlier/later. There will also not be any compensation in the form of services or refunds related to this matter.
10. The client agrees to allow HLE to use pictures, video & audio recordings taken at this event for promotional purposes and or on Social Media sites.
11. All information must be officially submitted through either email to [info@happylifeent.ca](mailto:info@happylifeent.ca) or the personalized planning page. No exceptions, we do not conduct official business over Facebook or any other social media channels.
12. Adding or removing services: Any add-on service can be added up to 72 hours before the event. Add-ons can be removed pending approval from HLE up to 30 days before the event.
13. The client agrees to supply 2 dedicated 110-volt grounded power receptacles within 50 feet of the DJ booth. These power sources are required for indoor and outdoor (100 feet) with no access to these 2 dedicated circuits by any other vendor.
14. In the event that any circumstances deemed by the DJ to present an unsafe working environment, threat, implied threat, injury, or harm to the DJ or their equipment or personal belongings the DJ reserves the right to cease performance with full payment due. If the client can resolve the situation to the DJ's satisfaction, the performance can continue.
15. Sending Music: Music can be sent to us for special requests. This needs to be completed at a minimum of days prior to the event. We DO NOT accept CDs, USBs, or any other media formats on the day of the event. Music can be uploaded to your personalized planning page or can be dropped off in person.
16. If the client does not choose any of the HLE recordings for cocktails & dinner they can provide their own 4-hour mix in mp3 format. No Custom Playlists will be accepted for this portion of the event.
17. All Photobooth digital copies will be provided within 7 days of the event via a Google Drive digital download link.
18. HLE DJs will only play clean age-appropriate music unless otherwise agreed upon by all parties. This is done out of respect for you and your guests, children, elderly, and potential future clients for HLE
19. DJs are assigned by HLE no more than 90 days before your event to ensure the best possible DJ is at your event. HLE can not guarantee any one specific DJ will be at your event unless you have paid for a premium member of our team. Requests are encouraged but not guaranteed.
20. If outside equipment (provided by the venue, friend, performer, photo/videographer, entertainer, MC, minister/Jp/marriage commissioner, etc. is not compatible with our system, malfunctions or causes our system to stop working. HLE is not liable and can refuse to use that equipment or help in the process of making that equipment work to protect the event and or our own equipment.

